

The At-Home Health Testing Experience

BioIQ makes it easy for health plans and other organizations to provide people with convenient health testing experiences. We help you engage people in the program with messages that resonate. Here's how it works.



Learn About the Program

Eligible members receive a detailed introduction from their health plan explaining how they can participate in the screening program, along with reminder letters, calls, emails or text messages.

Receive Test Kits At Home

Test kits arrive with detailed instructions, information on who to contact with questions, and a pre-paid envelope to send the completed test to the lab.



Complete and Return Test

The participant completes the test in the privacy and comfort of their own home and sends it off to the lab in the pre-paid envelope that arrived with their kit. The average test takes less than 15 minutes to complete.

Receive Easy-to-Read Results

Everyone who completed a test receives results either in the mail or through BioIQ's secure Participant Portal, along with a form to discuss results with their doctor.

